



# RENEWABLES

HEAT PUMP WATER HEATERS & SOLAR THERMAL

**HOT WATER | HEATING | RENEWABLES**

**[ariston.co.uk](http://ariston.co.uk)**





# THERE IS A PERFECT TEMPERATURE FOR EVERYTHING...

Ariston heating systems deliver quality, efficiency and innovation. We’re the 3rd largest manufacturer of heating products in Europe. You can count on us for the perfect combination of cutting edge technology, elegant design and the very best service and support when you need it most.

## QUALITY

We provide the highest quality heating solutions. Performance and excellence are at the heart of our products and after sales support.

## EFFICIENCY

We’re committed to energy efficiency and leading the way in ecodesign – our heating systems save money, and the environment.

## INNOVATION

Our innovative boilers, advanced temperature control systems and accessories are at the cutting edge of heating technology.

## COUNT ON US.

## SOLAR THERMAL & HEAT PUMP WATER HEATERS

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# WHY ARISTON?

**DELIVERING QUALITY, EFFICIENCY AND INNOVATION, ARISTON PRODUCTS ARE DESIGNED TO MEET THE NEEDS OF MODERN LIFE. MILLIONS OF FAMILIES AROUND THE WORLD TRUST ARISTON TO IMPROVE AND SIMPLIFY THEIR LIVES.**

Thanks to this trust, we're the No. 1 manufacturer of water heaters in the world and the 3rd largest manufacturer of heating products in Europe. In addition to a wide range of intelligent boilers and water heaters, we also offer the latest renewable energy sources including solar thermal panels and heat pump water heaters.



**DESIGNED IN ITALY,  
READY FOR THE WORLD**



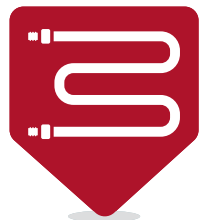
## 24 / 7 CUSTOMER SERVICE

Our after sales support provides a team of highly skilled experts on hand to offer advice and assistance, wherever you are, whenever you need it. Specialists in our product areas, the team are well equipped to deal with all Ariston models and installations. With the knowledge that an Ariston expert can answer your call within 20 seconds, you can rest assured that you can count on us 24 hours a day, 7 days a week.

### CUSTOMER SERVICE

T: 0333 240 8777

E: [customer.service.uk@aristonthermo.com](mailto:customer.service.uk@aristonthermo.com)



## SPARES AND EXTRAS

Our products are manufactured to the highest quality so you can be confident in the reliability of every Ariston product. For spare parts or extras, our dedicated team and national network of stockists will help you get the correct product, fast.

### SPARES AND EXTRAS

T: 0333 240 6777

E: [spares.identification.uk@aristonthermo.com](mailto:spares.identification.uk@aristonthermo.com)



## ARISTON CONNECTIONS

We're committed to providing our valued installers with the personal service and support they need to grow their business. We continuously improve our connection installer partnership scheme, offering rewards for any Ariston products sold, with other benefits including free Gas Safe notifications, up to the minute training and seasonal gifts. **Find out more at [www.aristonconnections.co.uk](http://www.aristonconnections.co.uk).**



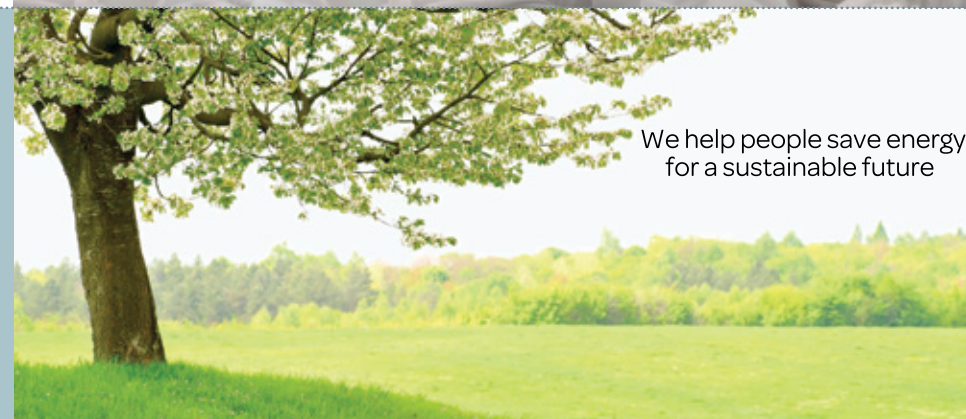
### MARKETING

T: 01494 418 590

E: [connections.uk@aristonthermo.com](mailto:connections.uk@aristonthermo.com)

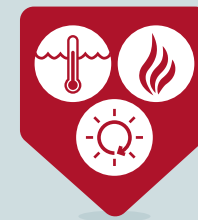
# COUNT ON US...

Reliability, consistency and service: that is what sets Ariston apart from other heating professionals. Consumers come to us for the products and service that will not let them down. Our commitment to leading the way in advanced heating solutions combined with our dedication to providing the very best service means that the delivery of our products is only the beginning. We're with you every step of the way and you can count on us for the best products, support and training.



We help people save energy  
for a sustainable future

**80%**  
**HIGH EFFICIENCY  
RENEWABLES  
BY 2020**



## TRAINING

In just three quick and easy steps, you can become an Ariston accredited installer. Hands-on, practical and rewarding, our Ariston academy provides you with the knowledge and support on the latest technologies. Our practical courses will give you all the skills you need for fast, trouble-free installation and servicing. Installers who complete their training with Ariston receive £300\* boiler cashback. **Find out more at [www.aristonacademy.co.uk](http://www.aristonacademy.co.uk).**

### TRAINING TEAM

T: 01494 418 585

E: [training.uk@aristonthermo.com](mailto:training.uk@aristonthermo.com)

\*Terms & Conditions apply.



## INSTALLATION AND WARRANTIES

As you will see on our home installation pages, our product solutions are quick and easy to install and set-up. We're so sure of the quality, service and efficiency that we offer an extended warranty with all our products. With gold and silver warranties of up to 8 and 12 years on our heating products, Ariston ensures you and your customers total peace of mind.

### SALES TEAM

T: 0333 240 6666

E: [salesoffice@aristonthermo.com](mailto:salesoffice@aristonthermo.com)

### TECHNICAL SUPPORT

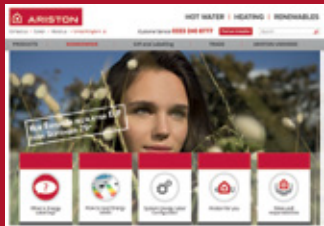
T: 0333 240 7777

E: [techhelpdesk@aristonthermo.com](mailto:techhelpdesk@aristonthermo.com)

# ARE YOU READY FOR THE CHANGE?



ALL THE RESOURCES  
**AT YOUR FINGERTIPS.**



**FIND YOUR COMPLETE GUIDE TO ErP ON THE ARISTON WEBSITE.**

[ariston.com/uk/erp](http://ariston.com/uk/erp)



By 2020, designing and promoting the highest performance technologies will save the same amount of energy as two nations the size of Italy turning off their power simultaneously. That is a total annual energy saving of 56 million tons of oil.

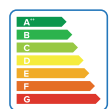
## ECODESIGN DIRECTIVE

Regulations will only apply to products placed on the market after 26/09/2015; those purchased before that date, and already available at sale points of distributors' warehouses, can continue to be sold and installed, even if they are not compliant with new standards, for up to 1 year.

## EVERYTHING CHANGES: SEPTEMBER 2015

Starting from 26th September 2015, ErP and energy labelling regulations will be effective in Europe for heating and water heating products (boilers, heat pumps, micro-cogeneration devices, water heaters, and hot water storage tanks).

**26.09.2015**



Energy labelling obligation for heating and water heating products and systems.

**2017**

**A+**  
Introduction for  
Water Heating

**2019**

**A+++**  
Introduction for  
Heating Products



Minimum level of efficiency required for heating and water heating products.

New requirements on efficiency and emissions.

## ERP GUIDELINES ARE SPLIT INTO TWO SECTIONS: ECODESIGN

Ecodesign sets the minimum energy performance and environment criteria for energy products.

Products must comply in order to bear a CE (  $\text{C}$   $\text{E}$  ) mark and be available for sale.

## ENERGY LABELLING

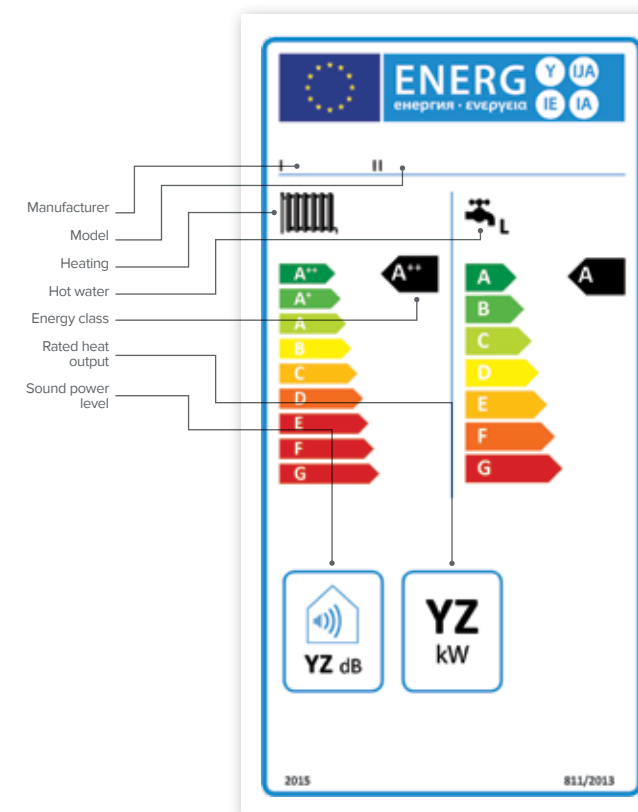
All products and systems for heating, producing and storing hot water will need to be labelled with an energy classification ranging from A++ to G.

These labels will make it easier to identify the most efficient products with A++ being the most economical products available.

## THE PRODUCT ENERGY LABEL

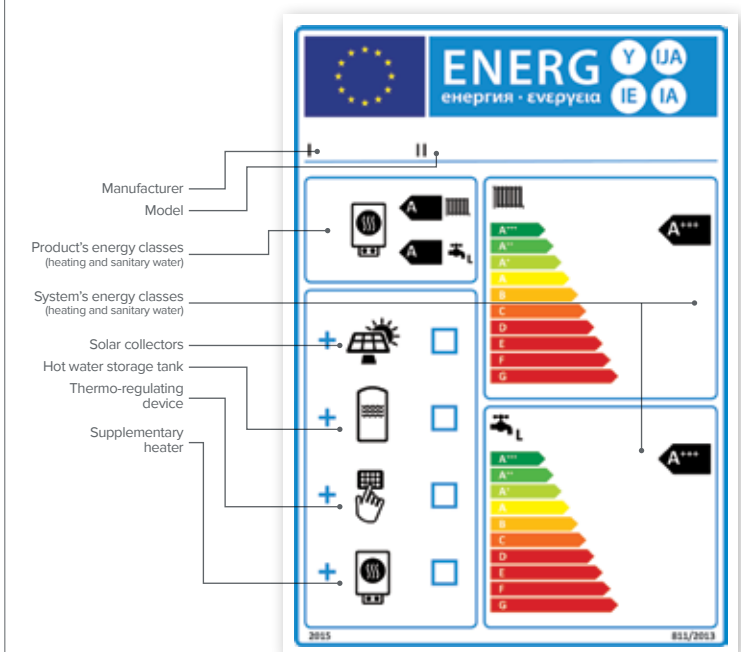
There are different labels, depending on the product's type and functions. The A, A+ and A++ efficiency classes indicate the products with the highest performances.

**There are two different classifications, one for heating and one for water heating; for products doing both, the label must show both classifications.**



## THE SYSTEM ENERGY LABEL

All products intended to be connected in systems need to have a system (package) label, in addition to the one related to the single product. The seller of the system has to declare (through a predefined algorithm) the energy efficiency performance showed on the system label.



For more information, visit our dedicated ErP portal at [ariston.com/uk/erp](http://ariston.com/uk/erp)



# ENERGY EFFICIENCY & NEW TECHNOLOGY

AS THE WORLD’S LEADING MANUFACTURER OF WATER HEATING EQUIPMENT, ARISTON CONTINUES TO SHOW ITS COMMITMENT TO HELPING HOMEOWNERS REDUCE THEIR CARBON FOOTPRINT THROUGH RESEARCHING AND DEVELOPING INNOVATIVE AND ECO-FRIENDLY PRODUCTS.

Evidence of this can be seen in the Renewable products offered by Ariston. The range of Solar Thermal products include vertical and horizontal panels which can be combined with Aquabravo twin coil unvented cylinders for an efficient hot water solution.

Ariston’s commitment to innovation is evident in the Nuos, the Heat Pump Water Heater that offers the perfect alternative to electric hot water storage cylinders and is an economical solution for properties off the gas grid.

As the heat pump unit on the Nuos is combined with the cylinder, installers need no F-Gas Qualifications to fit and need only G3 qualifications meaning Nuos really is ‘Plug and Play’.



NUOS Air Source  
Heat Pump



Solar Collector

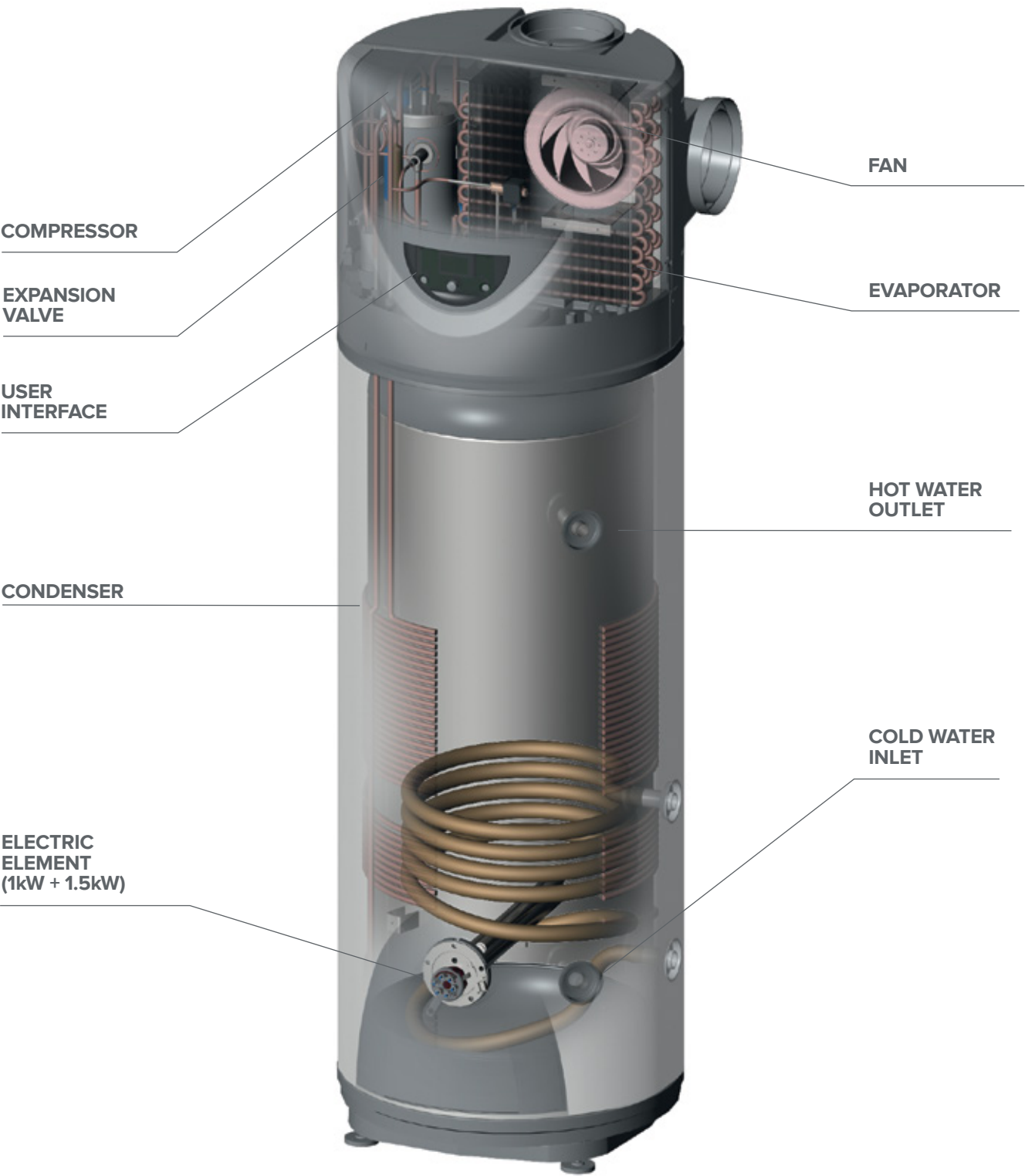


Solar Kit



Aquabravo  
Twin Coil Cylinder





# AIR SOURCE HEAT PUMPS

Our heat pump water heaters create new standards of efficiency, using heat from the air as a renewable energy source. Nuos is an innovative and economical choice for hot water heating providing excellent cost savings compared to electric water heating.

## KEY FEATURES

Here is why our air source heat pump products are market-leading:

- Easy and intuitive to use
- Italian design
- Available in 200L (direct) and 250L (indirect) models
- Magnesium anodes to protect against corrosion
- ‘Plug & Play’ – No F-Gas qualifications needed to install
- Anti-legionella function for safety as well as Auto, Boost and Green modes to optimise performance and energy usage

Nuos only use 1/3 of the electric energy necessary to heat water compared to a traditional water heater. The C.O.P. (Coefficient of Performance) defines the efficiency of the heat pump through the ratio between the energy given.

This C.O.P. will vary depending on the temperature of the air which is taken by the unit. At air temperature of 20°C and water 15 - 155°C (EN 255-3 the C.O.P. is > 3)

$$C.O.P = \frac{\text{Energy Produced}}{\text{Energy Absorbed}}$$





# NUOS

## FS 200      FS 250i

EFFICIENT AND SUSTAINABLE, NUOS IS THE IDEAL HOT WATER SOLUTION FOR PROPERTIES OFF THE GAS GRID.

Ariston is leading the way in renewable technology, having pioneered the Nuos range of heat pump water heaters with integrated unvented cylinders.

Nuos offers the perfect alternative to electric hot water storage cylinders, for properties off the gas grid.

### KEY FEATURES

- Co-efficient of performance (COP) 2.8
- Environmentally sound and highly efficient thermal insulation
- 3 magnesium anodes to protect against corrosion
- Back up heating element
- ‘Plug & Play’ – No F-Gas qualifications needed to install
- Factory fitted ½” T&P relief valve
- Anti-legionella function

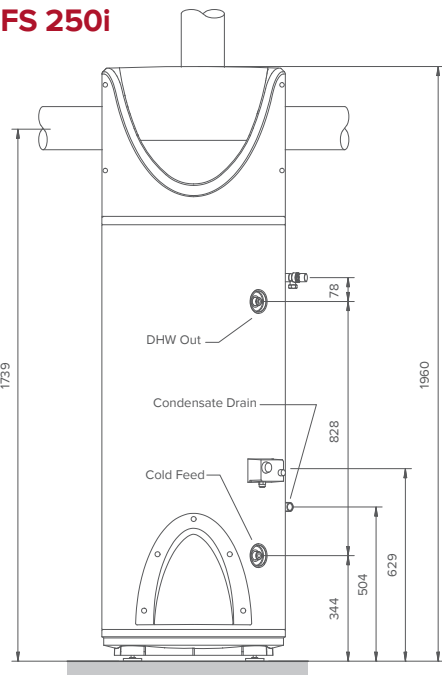
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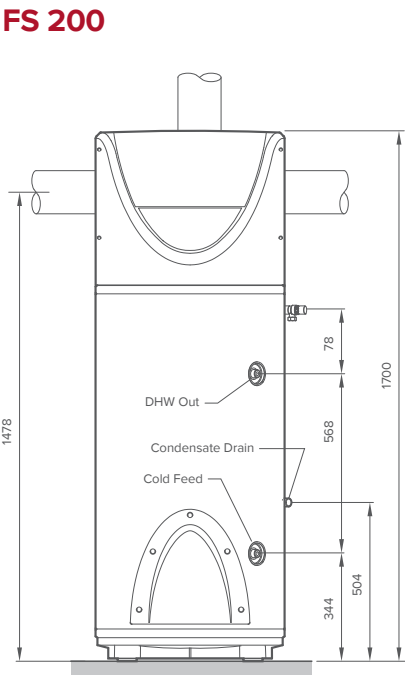
C.O.P. =  $\frac{\text{Energy Produced}}{\text{Energy Absorbed}}$

### DIMENSIONS

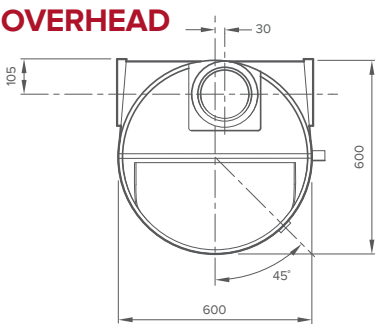
FS 250i



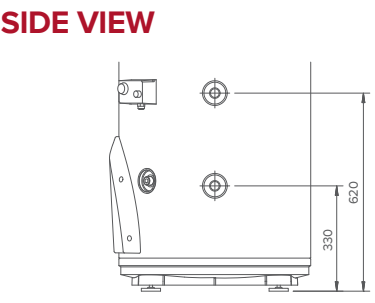
FS 200



OVERHEAD



SIDE VIEW



SEE PAGE 24-25 FOR FULL SPECIFICATION, TECHNICAL DATA AND ACCESSORIES.

# NUOS, A PHILOSOPHY OF ENERGY EFFICIENCY.

## FLEXIBLE PROGRAMING

The Nuos makes it possible to set two water heat up periods.

Intelligently monitoring stored water temperature and air temperature; the heating process self-initiates to ensure water reaches its desired temperature at the time set by the user.

## ANTI-LEGIONELLA FUNCTION

The anti-legionella function regularly heats the water stored in the tank to 65°C to ensure maximum safety and hygiene.

## WORKING PRINCIPLE

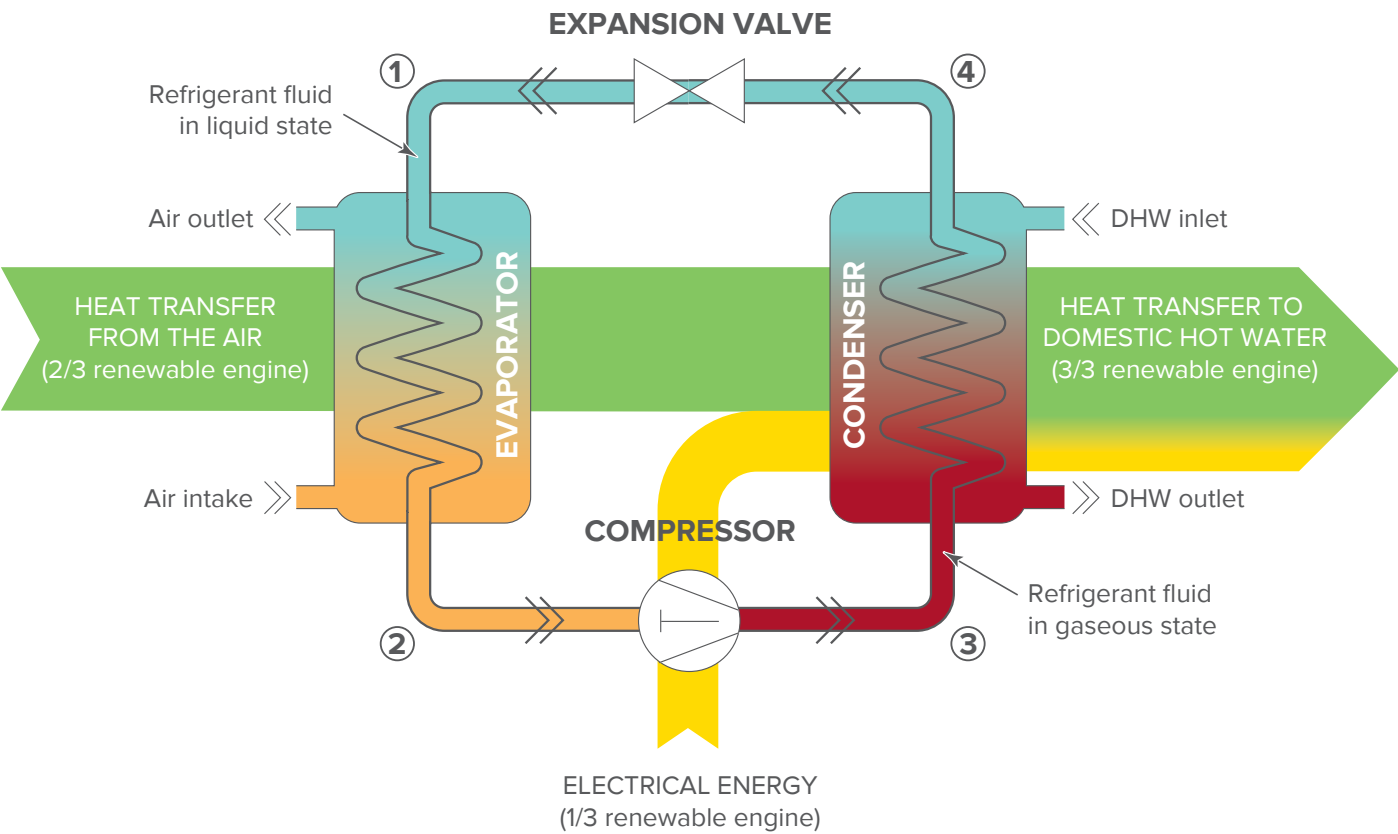
- 1

The refrigerant fluid crosses the evaporator and absorbs the heat from the air drawn in by the fan. This process ensures that the refrigerant changes phase by evaporating.
- 2

The compressor increases the pressure of the refrigerant gas, which causes it to increase in temperature.
- 3

Inside the condenser, the refrigerant gas passes its heat to the water contained inside the cylinder. This exchange process ensures that the refrigerant begins returning to its original liquid state by condensing.
- 4

The refrigerant fluid loses further pressure and temperature by passing through the expansion valve, completely returning to its original state.



### GREEN

In GREEN mode the heater operates solely via the heat pump for maximum efficiency.

MAXIMUM TEMPERATURE: 55°C

### BOOST

In BOOST mode the heater operates through both the heat pump and the heating element simultaneously. BOOST is used when hot water is required as quickly as possible.

MAXIMUM TEMPERATURE: 65°C

### AUTO

In AUTO mode the heater predominantly operates solely via the heat pump, but also detects when stored water temperatures are falling below levels set by the user and temporarily activates the heating element.

MAXIMUM TEMPERATURE: 65°C



# SOLAR THERMAL

Ariston offer all components needed for a solar thermal system: solar panels, pump stations, solar controllers and twin coil unvented cylinders.

With flat roof and on-tile solar kits, compact pump stations and informative solar controllers with digital display; our consumers can be sure of a durable, economic system.

## KEY FEATURES

Here is why our renewable products are the installer's choice:

- High durability
- Corrosion resistant
- Tested against hail stones
- Highly absorbent
- Rockwool insulation

5

YEAR

WARRANTY



PERFORMANCE PLUS



MADE IN EUROPE



HAIL PROOF



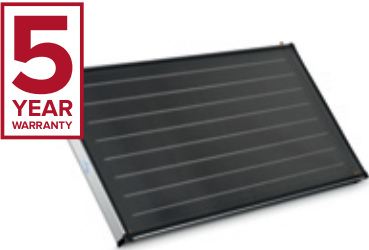
EASY INSPECTION



SOLAR KEYMARK

# SOLAR COLLECTORS

WITH FLAT, ON-TILE, HORIZONTAL AND VERTICAL SOLAR PANELS – WE HAVE THE SOLUTIONS TO MAKE ANY HOME AS ECO-FRIENDLY AS POSSIBLE.



## SOLAR 2.0

### KEY FEATURES

- Aperture area 1.82m<sup>2</sup>
- Absorber area 1.72m<sup>2</sup>
- Frame: grey anodized aluminium
- Insulation: 50mm rockwool
- Special solar glass – high transparency, tempered, anti reflective and prismatic
- Low mounting profile
- EN12975 approved
- Absorber plate: High grade copper with TINOX titanium coating



## X.P 2.5 VERTICAL

### KEY FEATURES

- Aperture area 2.256m<sup>2</sup>
- Absorber area 2.227m<sup>2</sup>
- Frame: grey anodized aluminium
- Insulation: 50mm rockwool
- Special solar glass – high transparency, tempered, anti reflective and prismatic
- Low mounting profile
- EN12975 approved
- Absorber plate: High grade copper with TINOX titanium coating
- Weight: 48kg

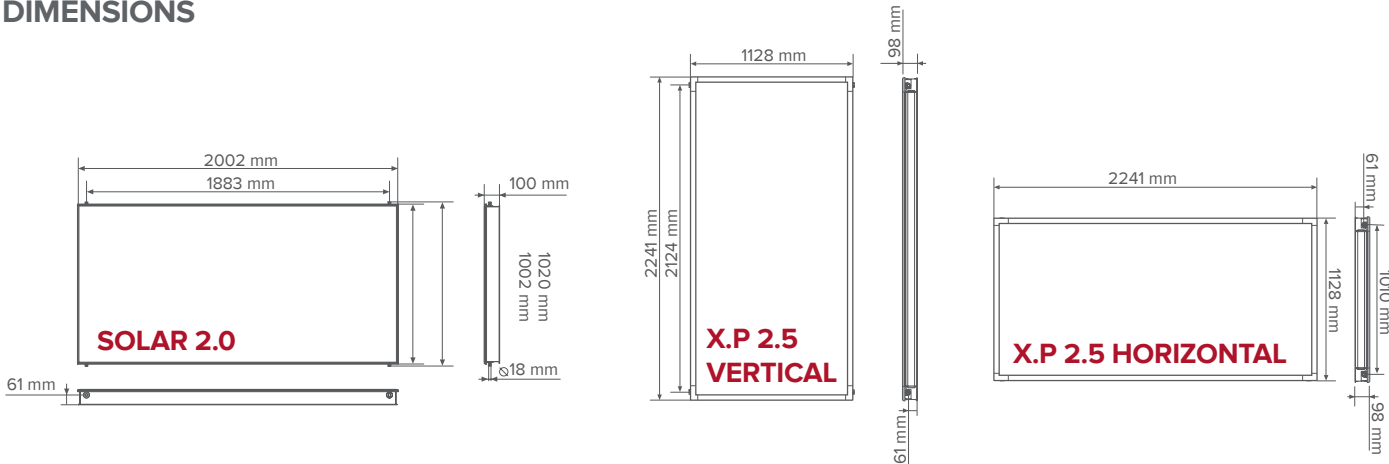


## X.P 2.5 HORIZONTAL

### KEY FEATURES

- Aperture area 2.259m<sup>2</sup>
- Absorber area 2.242m<sup>2</sup>
- Frame: grey anodized aluminum
- Insulation: 50mm rockwool
- Special solar glass – high transparency, tempered, anti reflective and prismatic
- Low mounting profile
- EN12975 approved
- Absorber plate: High grade copper with TINOX titanium coating
- Weight: 48kg

### DIMENSIONS



# SOLAR KITS

COMBINING THE BEST OF OUR RENEWABLE PRODUCTS, ARISTON SOLAR KITS PROVIDE YOU WITH EVERYTHING YOU NEED FOR A MORE ECO-FRIENDLY HOME.



## SOLAR COMFORT FLAT ROOF/GROUND

### KEY FEATURES

- Ready to fit out of the box
- Single roof kit suitable for popular tile types, including slate
- 2 panel system suitable for use with Aquabravo ITSI 215 & 255 cylinders
- 3 panel system suitable for use with Aquabravo ITSI 255 & 305 cylinders
- 10m insulated flexible twin pipe available as an accessory

### COMPLETE PACKAGE

- Solar collectors
- Fixing frames
- Solar controller
- Pump station
- Expansion vessel
- Fittings
- Solar fluid



## SOLAR COMFORT ON-TILE

### KEY FEATURES

- Ready to fit out of the box
- Single roof kit suitable for popular tile types, including slate
- 2 panel system suitable for use with Aquabravo ITSI 215 & 255 twin coil cylinders
- 3 panel system suitable for use with Aquabravo ITSI 255 & 305 twin coil cylinders
- 10m insulated flexible twin pipe available as an accessory

### COMPLETE PACKAGE

- Solar collectors
- Roof fixing kit
- Solar controller
- Pump station
- Expansion vessel
- Fittings
- Solar fluid

SEE PAGE 24-25 FOR FULL SPECIFICATION, TECHNICAL DATA AND ACCESSORIES.





# AQUABRAVO TWIN COIL

## 215 255 305

### HIGH EFFICIENCY FLOOR STANDING DIRECT AND INDIRECT UNVENTED CYLINDERS

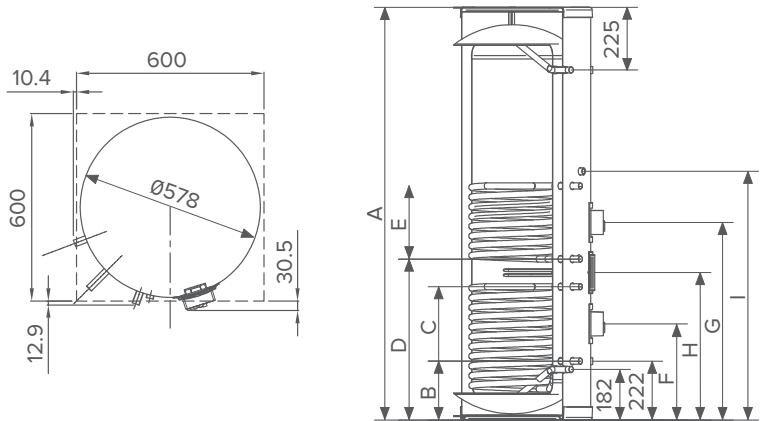
The Aquabravo Twin Coil cylinder features a dedicated solar coil for optimum efficiency when used with a solar system.

Combine this unit with a secondary heat source for faster reheat times.

### KEY FEATURES

- Floor-standing cylinder with twin indirect coils for dual heat source applications
- 25 year warranty on stainless steel tank for peace of mind (2 years on electrical components)
- All plumbing and electrical connections within a 60° angle
- Factory Fitted T&P relief valve to meet all WRAS and Building Regulations for the UK
- Unvented control kit supplied with cylinder
- Environmentally sound and highly efficient thermal insulation providing cost savings whilst being friendly to the environment
- Range: available in 3 Capacities: 215L, 255L and 305L

### DIMENSIONS



	ITSI 215	ITSI 255	ITSI 305
A	1462 mm	1753 mm	2029 mm
B	213 mm	213 mm	213 mm
C	268 mm	268 mm	268 mm
D	580 mm	580 mm	580 mm
E	263 mm	263 mm	263 mm
F	346 mm	346 mm	346 mm
G	711 mm	711 mm	711 mm
H	531 mm	531 mm	531 mm
I	1116 mm	1029 mm	1167 mm

 SEE PAGE 24-25 FOR FULL SPECIFICATION, TECHNICAL DATA AND ACCESSORIES.

OUR REFERENCE	PRODUCT CODE	DESCRIPTION	REHEAT TIME (70%)
ITSI215	3826529	Aquabravo ITSI 215/Control Kit	17 mins
ITSI255	3826530	Aquabravo ITSI 255/Control Kit	20 mins
ITSI305	3826531	Aquabravo ITSI 305/Control Kit	24 mins

# SOLAR THERMAL CONFIGURATION

COMBINING ARISTON SOLAR PANELS WITH AN ARISTON BOILER AND TWIN COIL AQUABRAVO CYLINDER BRINGS EXCELLENT EFFICIENCY FOR YOUR HOME.

OUR FULL KIT PROVIDES EVERYTHING YOU NEED TO CONNECT THE SOLAR PANELS TO A BOILER AND SOLAR CYLINDER FOR EASE OF INSTALLATION.

- 1

When point 'X' is hotter than point 'Y' because of solar gain, the solar pump (A) starts to circulate glycol through the solar panels (B) for further solar gain.
- 2

The heated glycol then passes through the lower coil (D) of the Ariston Aquabravo Twin Coil Cylinder (C) for heat exchange to the water which is to be heated.
- 3

At night or in the winter months (when there is less sun) your Ariston boiler (E) will continue to work to raise the temperature of the cylinder (via the top coil) (F) should there not be sufficient solar gain during the day.

- A

Solar Pump
- B

Solar Panel
- C

Aquabravo Twin Coil
- D

Lower Coil
- E

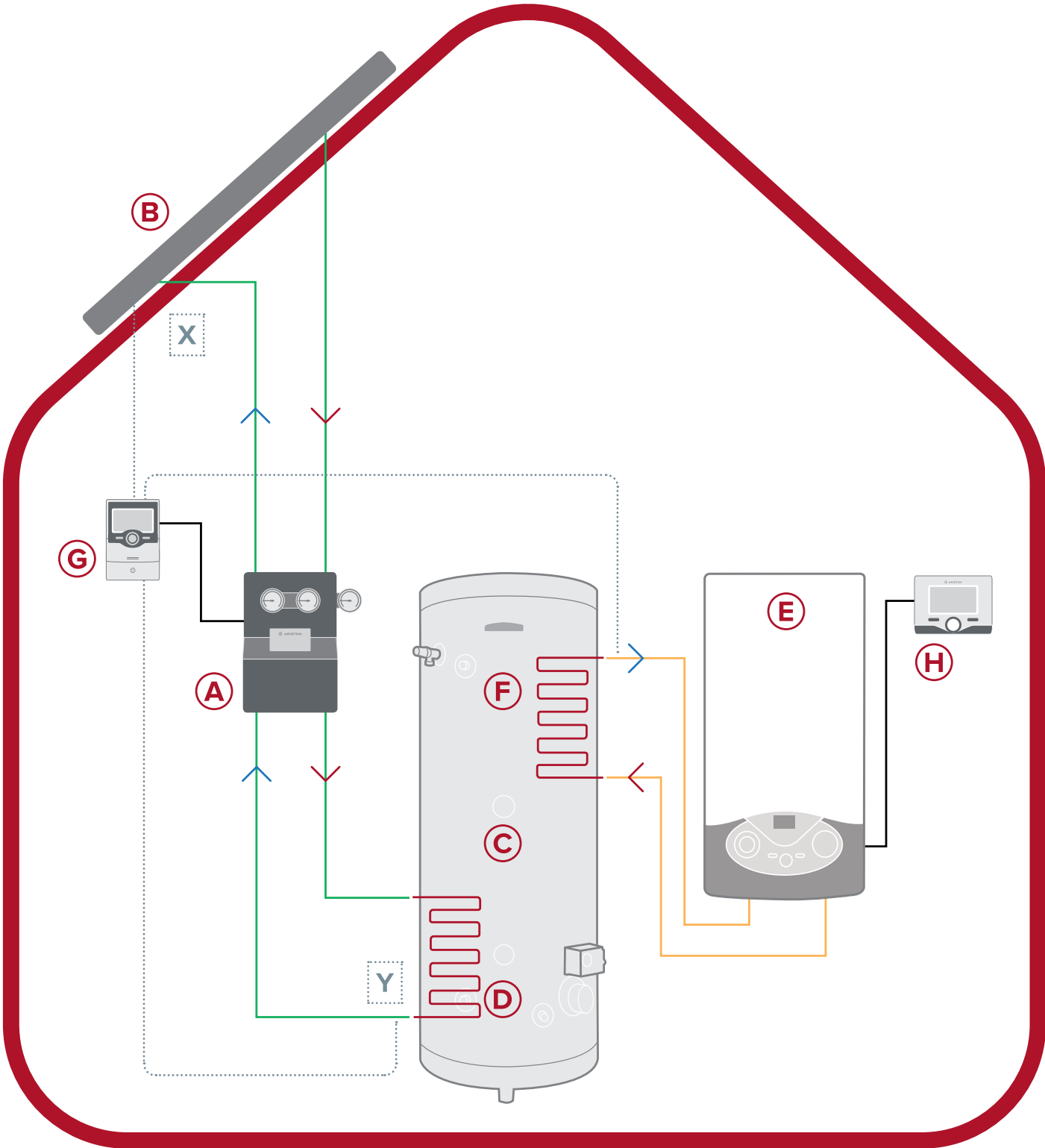
Ariston E-System evo boiler
- F

Upper Coil
- G

Solar Controller
- H

Sensys

LEGEND	
	Black electrical wire
	Copper pipes – Flow
	Copper pipes – Return
	Insulated black pipe – Flow
	Insulated black pipe – Return
	Sensors





# TECHNICAL DATA

## AIR SOURCE HEAT PUMPS

		NUOS 200	NUOS 250i
DESCRIPTION			
Tank Rated Capacity	litres	200	250
Footprint (minimum)	mm	600 x 600	600 x 600
Weight Empty	kg	90	110
Weight Full	kg	290	360
Minimum Ceiling Height	metres	1.75	2

### CYLINDER

Normal Operating Pressure	bar	3.5	3.5
Maximum Water Supply Pressure	bar	12	12
Hot/Cold Water Connection		3/4" BSP - 22mm	3/4" BSP - 22mm
Heat Loss (@ 65°C)	kW/h in 24hr	2.06	2.05
Global Warming Potential (GWP)		<5	<5
Ozone Depletion Potential (ODP)		0	0

### HEAT PUMP

Heat Rating*	kW	2.775	2.775
Power Consumption*	kW	0.75	0.75
CoP (Co-efficient of Performance)*		3.7	3.7
Heating Time (ΔT 45°C)*	mins	236	302
Heating Energy Consumed*	kW/h	2.2	2.7
Maximum Water Temp (Heat Pump Only)	°C	55	55

### REFRIGERANT FLUID

Type of Fluid		R134a	R134a
Quantity	kg	1.28	1.28
Practical Limit for Room Volume**	m³	5.12	5.12

### ELECTRICAL DATA

Electrical supply	V/Hz	220-240/50	220-240/50
Element Rating	kW	1.5 + 1	1.5 + 1
Protection grade of electrical system	IP	X4	X4

### AIR

Air Flow Rate	m³/h	300 - 500	300 - 500
Available Static Pressure Loss	Pa	70	70
Sound Level @ 1m	dB(A)	56	56
Min. Temp of Room of Installation	°C	1	1
Max. Temp of Room of Installation	°C	35	35
Min. Volume of Room (non-ducted)	m³	20	20
Min. Air Temp Required (w.b.) @ 90% r.h.	°C	-5	-5
Max. Air Temp Required (w.b.) @ 90% r.h.	°C	35	35

### REHEAT TIME

100% Capacity (Heat Pump Only)	mins	236	302
70% Capacity (Heat Pump Only)	mins	181	231
100% Capacity (Heat Pump & Element)	mins	140	194
70% Capacity (Heat Pump & Element)	mins	114	137

### PRODUCT CODES

NUOS 200	3069426
NUOS 250i	3069425
Unvented Kit NUOS 200	3069418
Unvented Kit NUOS 250i	3069419

\* Tested in accordance with EN 255-3  
\*\* The practical limit is the minimum room volume the appliance should be installed in, the volume is based on quantity of refrigerant in the system. In the event of a sudden release of refrigerant then the min. room volume will make it safer for the engineer.

## SOLAR THERMAL PACKS

	PRODUCT CODE
Solar Comfort 2 Panel on-tile System	3023217
Solar Comfort 3 Panel on-tile System	3023218
Solar Comfort 2 Panel Flat Roof / Ground System	3023219
Solar Comfort 3 Panel Flat Roof / Ground System	3023220

## SOLAR COLLECTORS

		CF 2.0	XP 2.5 VERTICAL	XP 2.5 HORIZONTAL
Weight when empty	Kg	35.6	48	48
Max. operating pressure	bar	6	6	6
Collector liquid capacity	l	1.02	2.1	2.5
Absorption	%	95	95	95
Reflection	%	5	5	5
Aperture area	m²	1.82	2.256	2.26
Absorbent area	m²	1.76	2.227	2.23
η0		0.74*	0.79*	0.79*
k1	W/m2K2	3.425*	3.1*	2.27*
k2	W/m2K2	0.008*	0.022*	0.032*
T stagnation °C	mins	161.6	177.1	171.9
PRODUCT CODES		3020055	3020058	3020057

\* Data refers to the aperture area

## UNVENTED CYLINDERS

		ITSI 215	ITSI 255	ITSI 305
Nominal capacity	l	215	255	305
Weight empty	kg	55	60	65
Weight full	kg	270	315	370
Heat Exchanger performance (top)	kW	20.0	20.0	20.0
Heat Exchanger performance (bottom)	kW	27.0	27.0	27.0
Coil surface area (top)	m2	0.75	0.75	0.75
Coil surface area (bottom)	m2	1.1	1.1	1.1
Indirect reheat time* (ΔT= 45°C)	min	24	29	34
Indirect reheat time** (ΔT= 45°C)	min	17	20	24
Voltage	V	240	240	240
Power	kW	3	3	3
Max. temperature.	°C	70	70	70
PRODUCT CODES		3826529	3826530	3826531

\* Based on single heating element 100% capacity  
\*\* Based on single heating element 70% capacity



# COUNT ON US... FOR HEATING



Ariston heating systems deliver the perfect combination of cutting edge technology and reliability, with a unique 24/7 service offer and 8 and 12 year warranties.

Our innovative range of combi, system and heat only boilers exceed ErP requirements. All products must achieve 100% quality test before leaving the production line.

Householders benefit from reduced energy bills with our advanced Ariston 'AUTO' function, temperature management functions and user-friendly controls. The Sensys interface and multi-zone module manages three different temperature zones independently.

In addition, you can count on us for continuous practical training, technical support and genuine parts whenever you need.



Visit [www.ariston.com/uk/Heating\\_Hot\\_Water](http://www.ariston.com/uk/Heating_Hot_Water) for more information on our boiler range.



# COUNT ON US... FOR HOT WATER



Ariston is the world's leading manufacturer of water heating. With a range offering 5 litre electric water heaters to solar powered 300 litre unvented cylinders, we supply the most advanced products on the market, whatever your requirements.

We are the UK market leaders in enameled unvented cylinders. With a 25 year warranty, the Classico range provides optimum reliability thanks to magnesium anode protection.

Developing the technology of our market leading Europrisma range, our sophisticated new design encases an evolution in water heating. Say goodbye to the Europrisma – and hello to the **Andris Lux**.



Visit [www.ariston.com/uk/Electric\\_Water\\_Heaters](http://www.ariston.com/uk/Electric_Water_Heaters) for more information on our hot water range.



# ARISTON ACADEMY

## Training that gives you more.

HANDS-ON, PRACTICAL AND REWARDING, OUR ARISTON ACADEMY PROVIDES YOU WITH THE KNOWLEDGE AND SUPPORT ON THE LATEST TECHNOLOGIES.

Providing comprehensive training for installers and merchants, our nationwide academies offer valuable hands on experience with live gas and water connections.

Providing you with all the skills you need for fast, trouble-free installation and servicing, trainees will also receive a fully comprehensive training pack with all the information needed to sell and install our products. In addition to benefiting from giveaways as well as an ‘accredited installer’ vinyl and certificate, trainees will also receive £300\* boiler cash back upon completion of the course.

Our courses are delivered in a relaxed and friendly atmosphere by expert trainers with the knowledge and experience to help you succeed.

### TRAINING COURSES COVER

- Our technology and how it works
- Installation of Ariston products
- Mechanical operation
- Intuitive controls and how they simplify installation commissioning and servicing
- Electrical circuits and components
- Hydraulic circuits and components
- Practical ‘hands-on’ experience
- Use of fault codes and diagnostic techniques

### ARISTON ACADEMIES:

- |               |                 |
|---------------|-----------------|
| • Barnsley    | • Glasgow       |
| • Basildon    | • Leicester     |
| • Basingstoke | • Manchester    |
| • Birmingham  | • Milton Keynes |
| • Cardiff     | • Newcastle     |
| • Colchester  | • Plymouth      |
| • Edinburgh   | • Portsmouth    |

COUNT ON US... for quality training and expert support.

## BECOME AN ARISTON TRAINED PROFESSIONAL WITH OUR EXPERT TRAINING COURSES PROVIDED FOR HEATING PROFESSIONALS, NATIONWIDE.

Knowledge is valuable. Receive £300\* boiler cash back when you train with Ariston.



\*Terms & Conditions apply.

## BOOKING YOUR COURSE ONLINE IS QUICK AND EASY.

Become one of our Ariston accredited installers in just three easy steps.

- Locate your nearest academy
- Select your course
- Book your place

**RECEIVE THE TOOLS TO SUCCEED.**  
Head to [www.aristonacademy.co.uk](http://www.aristonacademy.co.uk) to book your course today

**WANT TO SPEAK TO A TEAM MEMBER?**  
You can book your course by calling 01494 418 585

**CAN'T CALL? NO PROBLEM.**  
E-mail [booking@aristonacademy.co.uk](mailto:booking@aristonacademy.co.uk)



Want to know more? Call 01494 418 585  
KNOWLEDGE | SKILLS | EXCELLENCE  
[aristonacademy.co.uk](http://aristonacademy.co.uk)





# CUSTOMER CARE & QUALITY

OUR WORLD-CLASS MANUFACTURING CAPACITY, TOGETHER WITH OUR SPECIALIST ARISTON SERVICE TEAM, OFFERS OUR CUSTOMERS AN OPTIMAL COMBINATION OF COMFORT, ENERGY EFFICIENCY AND RESPECT FOR THE ENVIRONMENT.

## RESEARCH & DEVELOPMENT

Ariston employs over 260 people in 17 centres across the globe for product research and development. We have made environmentally friendly energy efficiency integral to our operations. By 2020, Ariston aims to carry out 80% of its business with high-efficiency or renewable energy solutions. Our ability to combine energy efficiency, innovation and design, is contributing to shape the future of thermic comfort.



**DESIGNED IN ITALY,  
READY FOR THE WORLD**

## STRIVING FOR EXCELLENCE

Our goal is to ensure our customers' satisfaction, understanding their needs and continually exceeding their expectations. Our focus on quality does not stop at the design and manufacturing of our products, it extends equally to the development of internal talent, the training of professionals and the relentless improvement of our business processes.

Ariston implements the World Class Manufacturing (WCM) method in its plants to constantly improve manufacturing performance as well as ensuring product quality and maximum flexibility in meeting customers' demands.

## 24/7 CUSTOMER SERVICE

Our specialist support and service provides a team of highly skilled experts on hand to offer advice and assistance, wherever you are, whenever you need it.

Specialists in our product areas, there will always be a point of contact available to deal with anything from arranging a service, warranty issues or scheduling a visit from an engineer.

With the knowledge an Ariston expert can answer your call within 20 seconds, you can rest assured that you can count on us 24 hours a day, 7 days a week.

### CUSTOMER SERVICE

T: 0333 240 8777

E: [customer.service.uk@aristonthermo.com](mailto:customer.service.uk@aristonthermo.com)

## CONTACT DETAILS

### SALES TEAM

T: 0333 240 6666

E: [salesoffice@aristonthermo.com](mailto:salesoffice@aristonthermo.com)

### SPARES TEAM

T: 0333 240 6777

E: [spares.identification.uk@aristonthermo.com](mailto:spares.identification.uk@aristonthermo.com)

### TECHNICAL SUPPORT

T: 0333 240 7777

E: [techhelpdesk.uk@aristonthermo.com](mailto:techhelpdesk.uk@aristonthermo.com)

### TRAINING TEAM

T: 01494 418 585

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DESIGN ITALIANO

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